# **Business Change Mandate (Including Budget Mandates) Proposal Number**: B16

**Title:** Flexible Employment Options

All information requested must be completed on the proposed mandate to enable the Cabinet to decide whether to proceed with the proposal.

Mandate Completed by	Peter Davies, Head of Commercial and People Development
Date	16 <sup>th</sup> September 2015

### How much savings will it generate and over what period?

Targeted recurrent annual savings of £50,000 with effect from 1<sup>st</sup> April 2016. Note that this is an outline mandate. The full mandate and business case will be developed and finalised in time to allow implementation for 2016/17.

### **Directorate & Service Area responsible**

The People Services department in the Enterprise Directorate is taking lead responsibility for delivery of the mandate.

#### Mandate lead(s)

Sally Thomas, Interim HR Manager

Final mandate approved by Cabinet	Date:
i mai mandate approved by Cabinet	Date.

### 1. Vision and Outcomes of the Mandate

Give a business context for the mandate. This must pick up on the vision and what the new / improved / reduced service will look like in the future including the anticipated experience of users. It must also consider any impact on the Council's key priorities and strategic outcomes. Similarly does it impact on service performance within the immediate service area or any impact on other services provided by the authority / any other providers. In doing so, the mandate must be tested against the equality impact assessment and sustainable development impact assessment and must consider impact in relation to the new Future Generations Bill.

### What is the issue that the proposal is seeking to address?

To generate awareness with staff who are interesting in accessing the Authority's flexible benefits and employment packages, notably in the form of negotiating reduced hours, taking unpaid leave or purchasing additional annual leave.

### What evidence have you got that this needs to be addressed?

The proposal is seen as an appropriate means by which to reduce the Authority's pay bill without affecting staff terms and conditions.

### How will this proposal address this issue

Any staff wishing to reduce hours, take unpaid leave or purchase additional annual leave will, where departments are able to accommodate the resultant reduction in staff resources, result in a reduction in the Authority's pay bill.

### What will it look like when you have implemented the proposal

An increased number of staff accessing flexible benefits and employment packages such as to allow the mandate savings to be achieved.

### **Expected positive impacts**

For staff wishing to access the benefits available this can ensure provide flexible working arrangements for the staff concerned.

### **Expected negative impacts**

There are potential service impacts that would need to be managed by departments who would encounter a reduction in staff resources as a result of flexible benefit packages being taken up by staff. Some departments would ultimately need to address the resultant shortage in resources with the consequential impact being that there was no net saving to the Authority. Care would also need to be taken to avoid double counting of savings where existing or proposed staff restructures are factoring in staff who have put themselves forward to work reduced hours.

## 2. Savings proposed

Show how the budget mandate will make savings against the current service budget. This must cover each year implicated. This section must also cover any other efficiency that will arise from the mandate.

	What savings and efficiencies are expected to be achieved?										
Service area	Current Budget £	Proposed Cash	Proposed non	Ta	arget yea	ır		Total Savings			
		Savings £	cash efficiencies - non £	16/17	17/18   18/19		19/20	proposed			
All non-school departments	Gross Pay, Employers NI and Employers Superannuation = £53m (14/15 actual)	£50k	To be confirmed	£50k	£50k	£50k	£50k	£50k recurrent savings			

## 3. Options

Prior to the mandate being written, an options appraisal will have taken place. Summarise here the outcome of the Options considered and detail the rationale on why they were disregarded. (see options appraisal guide for further information)

Options	Reason why Option was not progressed	Decision Maker
Affecting employee terms	Commitment has been made to not affect employee terms and conditions	Senior Leadership Team
and conditions to generate		
required savings		

## 4. Consultation

Have you undertaken any initial consultation on the idea(s)?							
Name Organisation/ department Date							
Senior Leadership Team	Authority – all directorate	Various					
Senior Management Team	Authority – all divisions	14 <sup>th</sup> Sept 2015 / 15 <sup>th</sup> Sept 2015					
Interim HR Manager	People Services	Various					

Has the specific budget mandate been	consulted on?					
Function	Date	Details of any changes made?				
Department Management Team	14 <sup>th</sup> Sept 2015	Awaited				
Other Service Contributing to / impacted	15 <sup>th</sup> Sept 2015	Awaited				
Senior leadership team	17 <sup>th</sup> Sept 2015	Awaited				
Select Committee	22 <sup>nd</sup> October 2015	Feedback noted				
Public or other stakeholders	28th September staff	Feedback noted				
	conference					
	8 <sup>th</sup> October -30 <sup>th</sup>					
	November public					
	consultation					
Cabinet (sign off to proceed)	Scheduled meeting					
	6 <sup>th</sup> January 2016					

Will any further consultation be needed?								
Name	Organisation/ department	Date						
Managers	Local Authority	Ongoing as part of budget consultation period						
Trade unions	Via JAG and informal union meetings	Ongoing as part of budget consultation period						
Staff groups	Local Authority	Ongoing as part of budget consultation period						

## 5. Actions to deliver the mandate

Describe the key activities that will be undertaken to deliver the mandates and the action holders. This includes any actions contributed to by other services. Give the timescales to complete the work. This must also factor in any business activities that will need to be done differently or cease in order to achieve the mandate.

Action	Officer/ Service responsible	Timescale
Consult with managers and trade unions	Interim HR Manager	October 2015
Circulate guidance to managers regarding applications for flexible benefits and	Interim HR Manager	November 2015
employment packages		
Develop marketing material and publicise with staff	Interim HR Manager /	November 2015
	Communications	
Develop robust reporting mechanisms to capture the savings required and to	People Services System & Support	November 2015
ensure that departmental budgets can be reduced accordingly	Manager / Finance	

## 6. Additional resource/ business needs

Describe any additional finance, resource and capability needed in order to carry out the proposed mandate successfully. For example new funding, expertise e.g. marketing and knowledge etc..

Any additional investment required	Where will the investment come from	Any other resource/ business need (non-financial)
None	N/A	Development of marketing material to publicise flexible benefits and employment packages

## 7. Measuring performance on the mandate

How do you intend to measure the impact of the mandate? This could include: speed of service; quality of service; customer satisfaction; unit cost; overall cost. For advice on developing performance measures you can contact Policy and Performance Team, for advice on unit costs speak with your directorate accountant.

Focus- Budget	Indicator	Actual	Actual	Actual	Actual	Target	Target	Target	Target
/ Process /		2016/17	2017/18	2018/19	2019/20	2016/17	2017/18	2018/19	2019/20
Staff /									
Customer									
Budget	Level of additional net savings achieved from staff					£50k	£50k	£50k	£50k
	accessing flexible benefit and employment								
	packages (e.g. reduced hours, purchase of								
	additional annual leave)								
Staff	Number of employees accessing flexible benefit					TBC	TBC	TBC	TBC
	and employment packages								

## 8. Key Risks and Issues

Are there any potential barriers and risks that will need to be managed in delivering the mandate, including any negative impacts identified in section 1 that need to be accounted for. Also, set out the steps that will be taken to mitigate these. The risks should be scored in accordance with the council's policy.

Barrier or Risk	Strategic/	Reason why	Risk	Assessmer	nt	Mitigating Actions	Post
Barrier of Risk	Operational	identified	Likelihood	Impact	Overall	Willigating Actions	mitigation

		(evidence)			Level		risk level
Risk of employees not	Operational	The flexible benefits	Possible	Substantial	Medium	Marketing existing policies to	Medium
taking up the offer of		and employment				staff in order to generate	
flexible benefits or		packages				awareness of flexible benefits	
employment packages		suggested are				and to highlight that the	
		already available to				Authority is actively	
		employees.				encouraging staff to make	
						applications	
Potential adverse impact	Operational	Core staffing in	Possible	Substantial	Medium	Acceptance that net savings will	Low
on service delivery where		some departments				only be able to be realised in	
services are unable to		is essential to				posts where the reduced staff	
absorb a reduced staffing		delivery frontline				resources in the relevant	
complement		services.				department can be	
						accommodated without taking	
						on additional staffing	

# 9. Assumptions

Describe any assumptions made that underpin the justification for the option.

Assumption	Reason why assumption is being made	Decision Maker
	(evidence)	
That a targeted marketing campaign will result in staff taking up flexible benefit and employment packages	Whilst the benefits and employment packages in question are enshrined in existing policies staff are possibly not aware of the options that are available to them.	

# 10. Monitoring the budget mandate

The budget mandates must be monitored through directorate budget monitoring. This will lead into corporate budget monitoring. In addition the action plan, performance measures and the risk assessment must be transferred into the service plans for the business area in order to monitor and challenge the delivery of the budget mandate, including the savings being achieved and the level of impact.

# 11. Evaluation

It is important to evaluate the impact of the mandate once it has been fully delivered to know whether it has successfully achieved what it set out to do and to ensure that findings can be used to inform future work.

Planned Evaluation Date	Who will complete the evaluation?
On a quarterly basis following	Karen Smith – People Services Systems and Support Manager
implementation from 1st April 2016	
as part of ongoing performance	
monitoring	